

“building **excellence**
in materials supply”

Plumbing & Heating Merchant Index



October 2021

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A Builders Merchant Building Index Publication

Building the Industry & Building Brands from Knowledge

Plumbing & Heating
Merchant Index



Contents:

Click links below to visit pages

Plumbing & Heating Merchant Index:	
Introduction	4
Overview	5
Month and 3-month index table	6
Monthly index	7
Month, year-on-year	8
Month v 2019	9
Month on month	10
Rolling 3 months, year-on-year	11
Rolling 3 months v previous 3 months	12
Quarterly index	13
Quarter, year-on-year	14
Quarter on quarter	15
Year to date, year-on-year	16
Year to date v 2019	17
Last 12 months	18
Trading days	19
Plumbing & Heating channel definition and merchants	20
Contacting PHMI	21-22

The 'Contents' link below brings you back to this page.

Introduction:

Plumbing & Heating Merchant Index



This Plumbing & Heating Merchant Index (PHMI) report contains data from GfK's ground-breaking Plumbing & Heating Merchants Panel, which analyses data from over 80% of Plumbing & Heating merchants' sales throughout Great Britain, accounting for about £3bn. There is no overlap or double counting between PHMI and Builders Merchant Building Index (BMBI).

GfK's Plumbing & Heating Point of Sale Tracking Data is a gold standard in reliable market trends. Unlike data from sources based on relatively small samples or estimates, or sales from suppliers to the supply chain, this up-to-date data is based on actual sales from specialist plumbing & heating merchants. It is, in effect, the market.

PHMI trend data is indexed on the 12 months of 2019. Currently, data is available by total monthly value sales and the series tracks what is happening in the plumbing and heating market month by month. This trend series gives the industry access to far more accurate insights than has been available. MRA Research produces the Plumbing & Heating Merchant Index, a brand of the BMF (Builders Merchants Federation), to provide reliable data, and a platform and voice for this important industry and for leading plumbing and heating brands to communicate to the wider market.

PHMI Experts

Plumbing & Heating brands who are interested in becoming PHMI Experts, speaking for their markets and building their brands, should contact Ralph Sutcliffe: ralph@mra-research.co.uk or Toby Aitken: toby.aitken@mra-research.co.uk

More data available

This PHMI report provides valuable top-level indices but there's considerably more data available. GfK insights go much deeper and can quantify market values and drill down into contributing categories, tracing product group performance, to focus on aspects that are critical to you.

GfK can produce like-for-like market comparability tailored to the requirements of an individual business. Merchants or suppliers who are interested in acquiring data or getting involved should contact Emile van der Ryst at emile.van-der-ryst@gfk.com.

October sales up 6.0% on September but 3.5% down on October last year

Total plumbing and heating value sales, from over 80% of specialist Plumbing & Heating merchants throughout Great Britain, were 3.5% lower in October 2021 compared to October 2020 (see [page 61](#)), with one less trading day this year. Like-for-like sales, which take trading day differences into account, were 1.0% higher. Compared with two years ago, total value in October 2021 were 4.9% lower than in October 2019, with two less trading days ([page 62](#)). Like-for-like sales were 4.1% higher.

Total value sales in October were 6.0% higher than in September, with one less trading day this month ([page 63](#)). Like-for-like sales were 11.1% higher.

October's PHMI Index, which contrasts sales with the base period of January to December 2019, was 111.1 – see the table on [page 59](#) and the chart on [page 60](#). The PHMI Index for the last three months (June to August) was slightly lower (103.0).

Sales in the three months August to October 2021 were up 1.6% compared with the same three months last year, with no difference in trading days ([page 64](#)).

Compared with the same months two years ago, total sales in the three months August to October 2021 were flat (-0.1%), with one less trading day this year. Like-for-like sales increased by 1.4%.

Sales in August to October were 4.3% higher than in the preceding three months, May to July, with two more trading day in the most recent period ([page 65](#)). Like-for-like sales were up 1.0%.

Sales in the first ten months of 2021 were 21.4% higher than in Covid-affected January to October 2020, with three less trading days this year ([page 69](#)). Like-for-like sales were 23.1% higher.

Looking back two years, sales in January to October 2021 were 2.1% higher than the same ten months in 2019, with three less trading days this year ([page 70](#)). Like-for-like sales were 3.6% higher.

Plumbing & Heating Merchants' sales in the 12 months November 2020 to October 2021 were 17.4% ahead of November 2019 to October 2020, with one less trading day in the most recent period ([page 71](#)). Like-for-like sales increased by 17.9%.

Sales in October were 3.5% less than last year and 4.9% below October 2019. In the three months August to October, sales increased by 1.6% on 2020 but were flat (-0.1%) compared with 2019.

Indices: Monthly and quarterly

November 2020 to October 2021

(Indexed on January to December 2019)

Plumbing & Heating
Merchant Index



Nov 20	Dec 20	Jan 21	Three months
111.1	83.9	99.4	98.1
Feb 21	Mar 21	Apr 21	Three months
102.4	118.2	101.8	107.5
May 21	Jun 21	Jul 21	Three months
97.4	99.2	99.6	98.7
Aug 21	Sep 21	Oct 21	Three months
93.0	104.8	111.1	103.0

Indices are a measure that express sales values relative to a fixed base, enabling rapid performance comparisons to be made. The Plumbing & Heating Merchant Index uses total sales in 2019 to create monthly and quarterly base periods. These represent average performance.

The figures above express how the periods compare with the 2019 base:

- If turnover was exactly the same, the Index would be 100.
- Values over 100 indicate higher turnover in that period. For example, October' index of 111.1 means turnover was 11.1% above the base period.
- Values below 100 indicate lower turnover in that period. August's Index of 93.0 means turnover was 7.0% lower than the base period.



Source: GfK's
Plumbing & Heating
Point of Sale Tracking
Data, Jan 2019 to Oct 2021

Monthly: Index

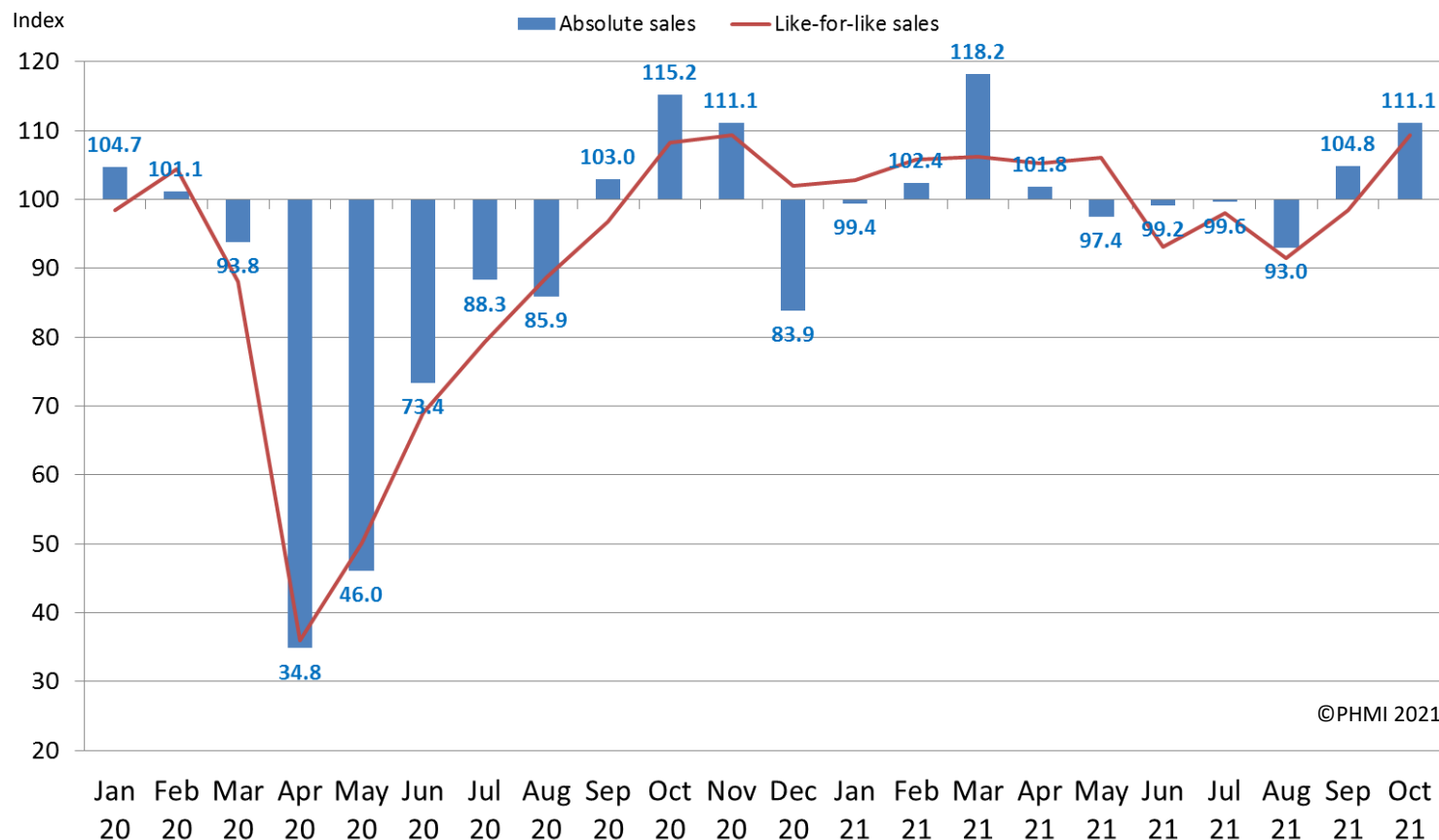
Absolute sales index and like-for-like sales index*

Plumbing & Heating
Merchant Index



(Like-for-like sales take trading day differences into account)

Indices: January 2020 to October 2021



*Some merchants temporarily closed branches between March and May 2020 and this will have affected trading day comparisons.

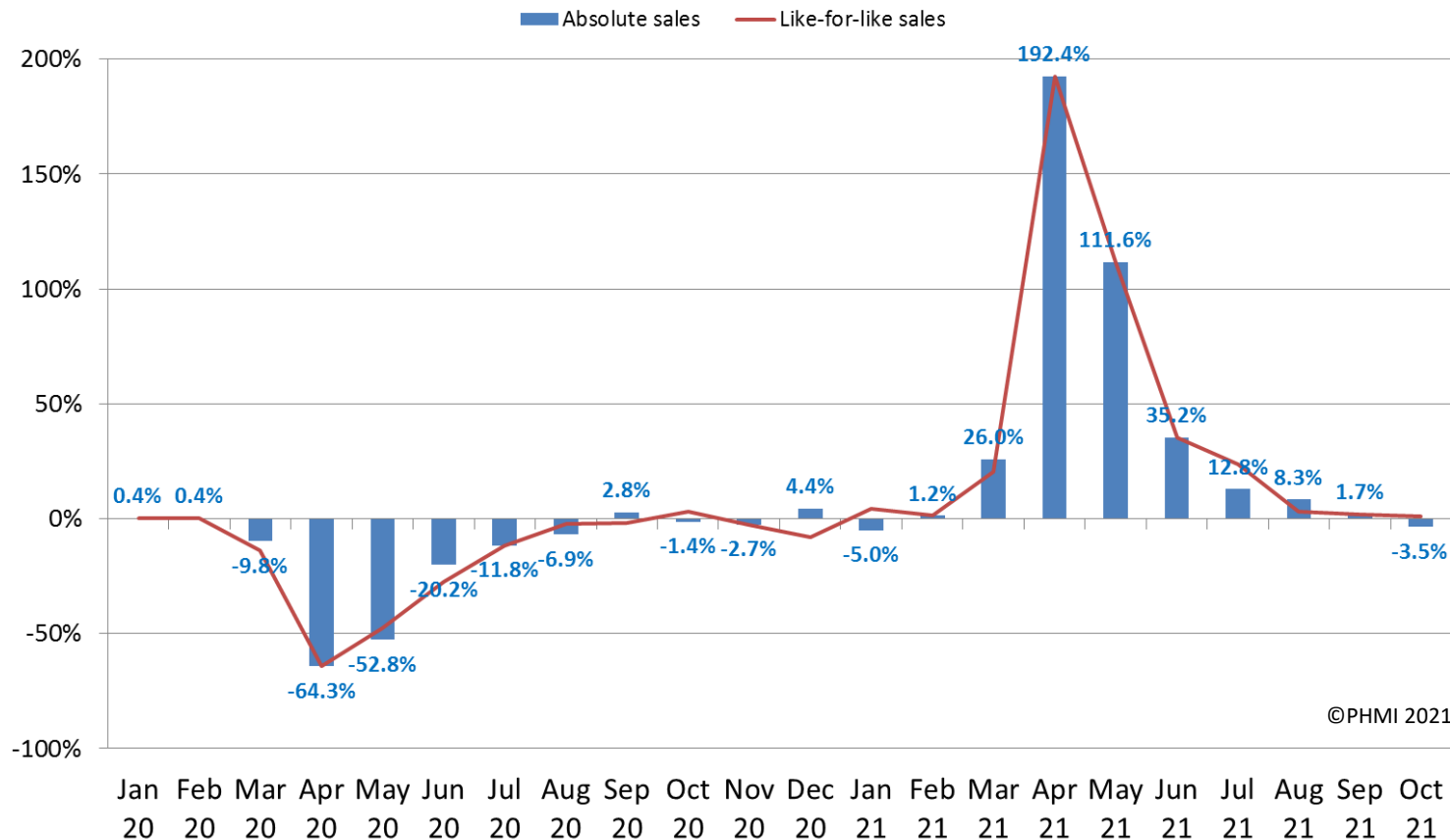
GfK Source: GfK's
Plumbing & Heating
Point of Sale Tracking
Data, Jan 2019 to Oct 2021

Monthly: This Year v Last Year

Absolute sales index and like-for-like sales index*

(Like-for-like sales take trading day differences into account)

Month: year on year



Values shown
for Total sales

Jan 20 Feb 20 Mar 20 Apr 20 May 20 Jun 20 Jul 20 Aug 20 Sep 20 Oct 20 Nov 20 Dec 20 Jan 21 Feb 21 Mar 21 Apr 21 May 21 Jun 21 Jul 21 Aug 21 Sep 21 Oct 21

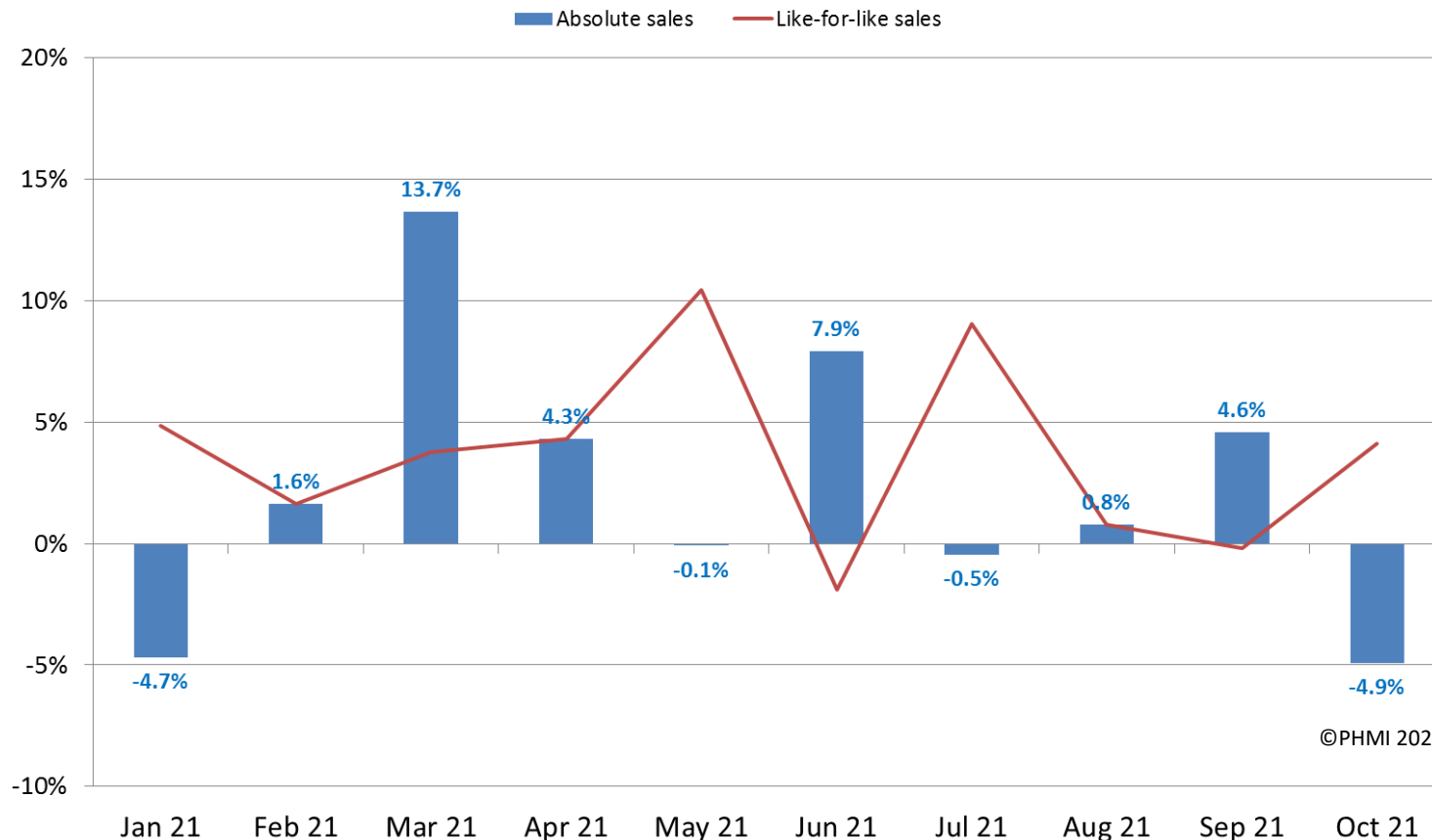
*Some merchants temporarily closed branches between March and May 2020 and this will have affected trading day comparisons.

Monthly: This Year v 2019

Absolute sales index and like-for-like sales index*

(Like-for-like sales take trading day differences into account)

Month: compared with 2019



*Some merchants temporarily closed branches between March and May 2020 and this will have affected trading day comparisons.

 Source: GfK's
Plumbing & Heating
Point of Sale Tracking
Data, Jan 2019 to Oct 2021

Monthly: Month v previous month

Absolute sales index and like-for-like sales index*

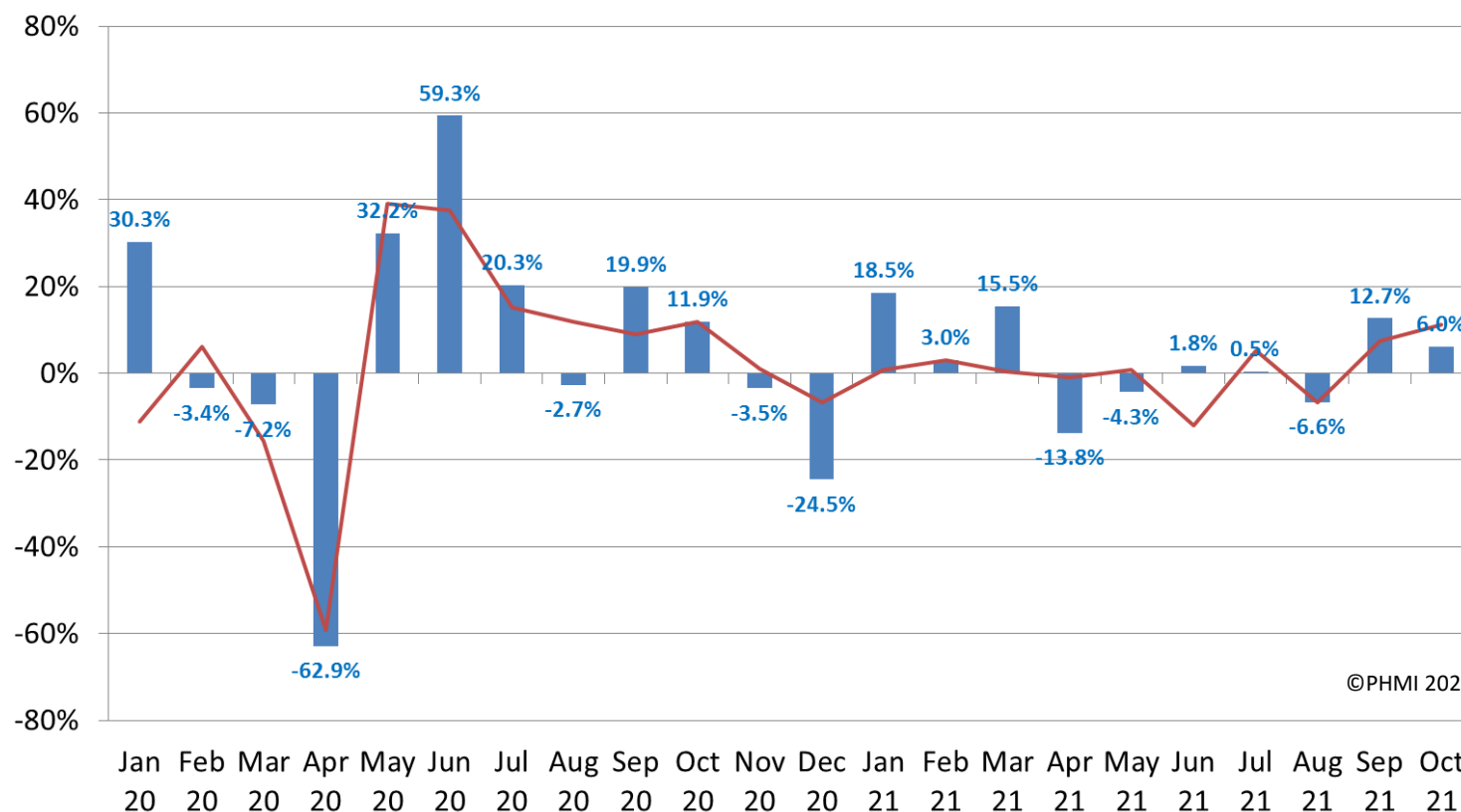
Plumbing & Heating
Merchant Index



(Like-for-like sales take trading day differences into account)

Month v previous month

Absolute sales Like-for-like sales



Values shown
for Total sales

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Jan 20 Feb 20 Mar 20 Apr 20 May 20 Jun 20 Jul 20 Aug 20 Sep 20 Oct 20 Nov 20 Dec 20 Jan 21 Feb 21 Mar 21 Apr 21 May 21 Jun 21 Jul 21 Aug 21 Sep 21 Oct 21

*Some merchants temporarily closed branches between March and May 2020 and this will have affected trading day comparisons.

GfK Source: GfK's
Plumbing & Heating
Point of Sale Tracking
Data, Jan 2019 to Oct 2021

Rolling 3-months: This year v last year

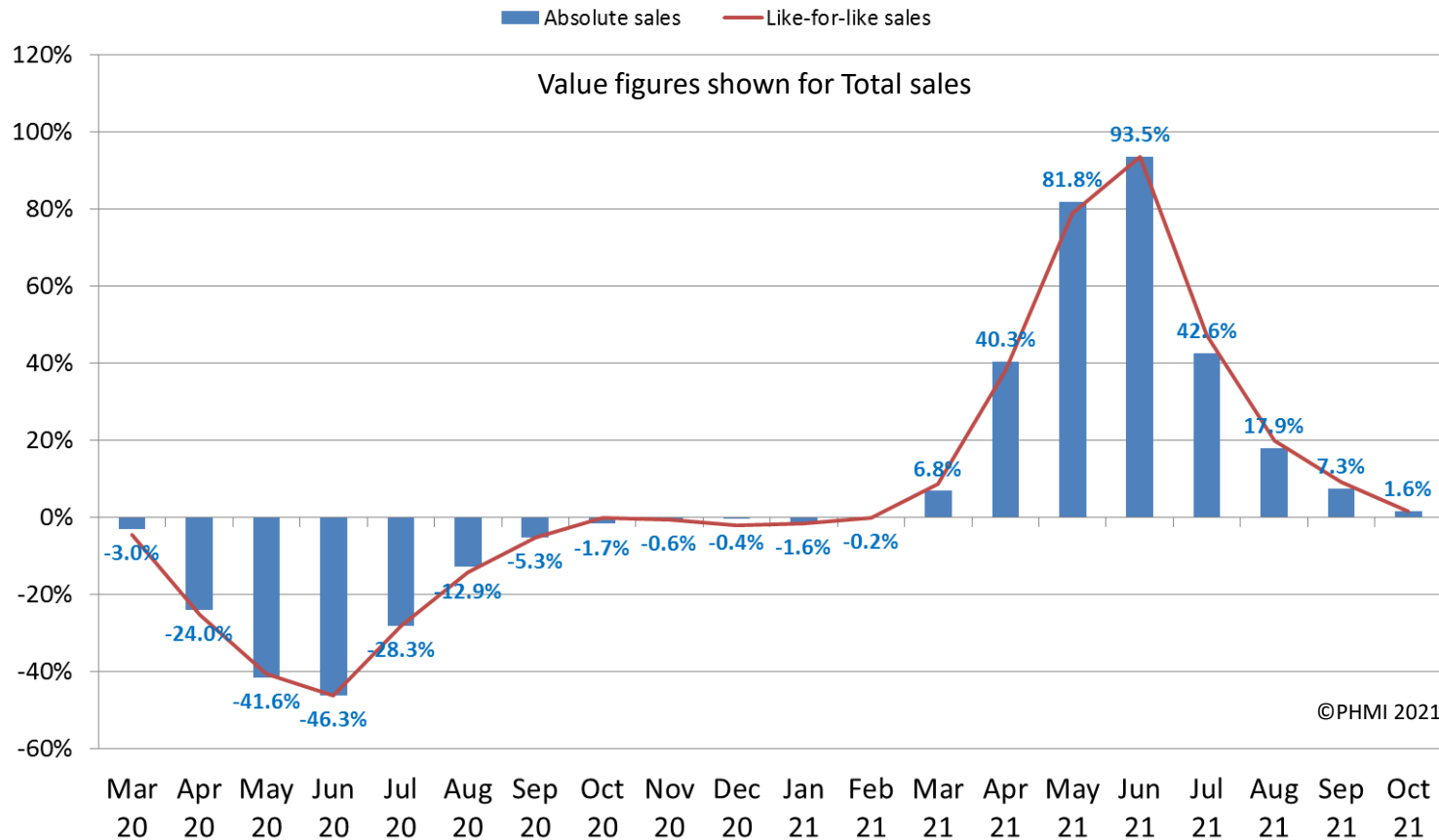
Absolute sales index and like-for-like sales index*

Plumbing & Heating
Merchant Index



(Like-for-like sales take trading day differences into account)

Rolling 3 months: year on year



Eg. October 21 shows sales in the three months August to October were 1.6% higher than the same three months last year.

*Some merchants temporarily closed branches between March and May 2020 and this will have affected trading day comparisons.

GfK Source: GfK's
Plumbing & Heating
Point of Sale Tracking
Data, Jan 2019 to Oct 2021

Rolling 3-months: v previous 3 months

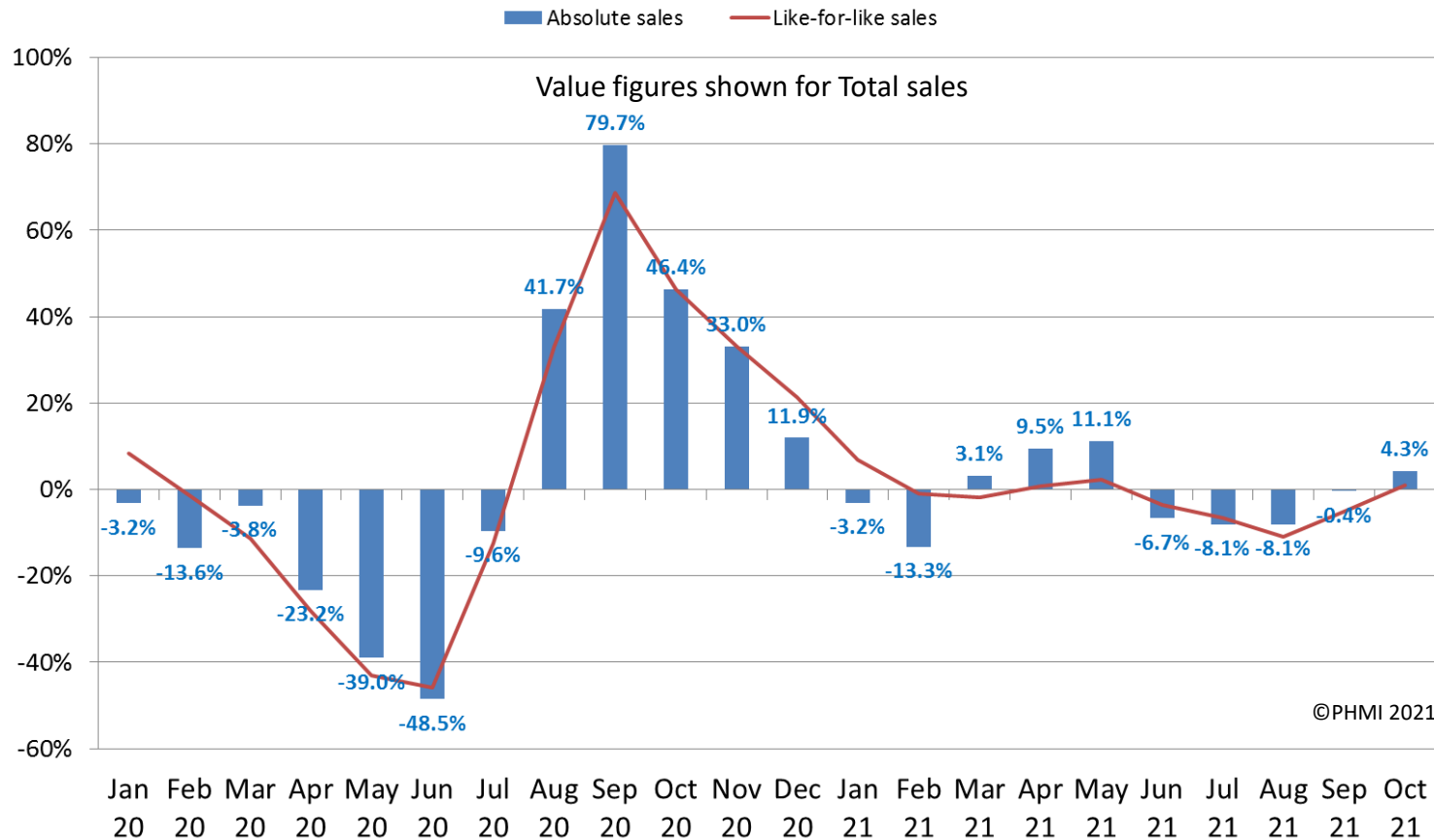
Absolute sales index and like-for-like sales index*

Plumbing & Heating
Merchant Index



(Like-for-like sales take trading day differences into account)

Rolling 3 months v previous 3 months



Eg. October 21 shows the three months August to October were 4.3% higher than the three months May to July.

*Some merchants temporarily closed branches between March and May 2020 and this will have affected trading day comparisons.

GfK Source: GfK's Plumbing & Heating Point of Sale Tracking Data, Jan 2019 to Oct 2021

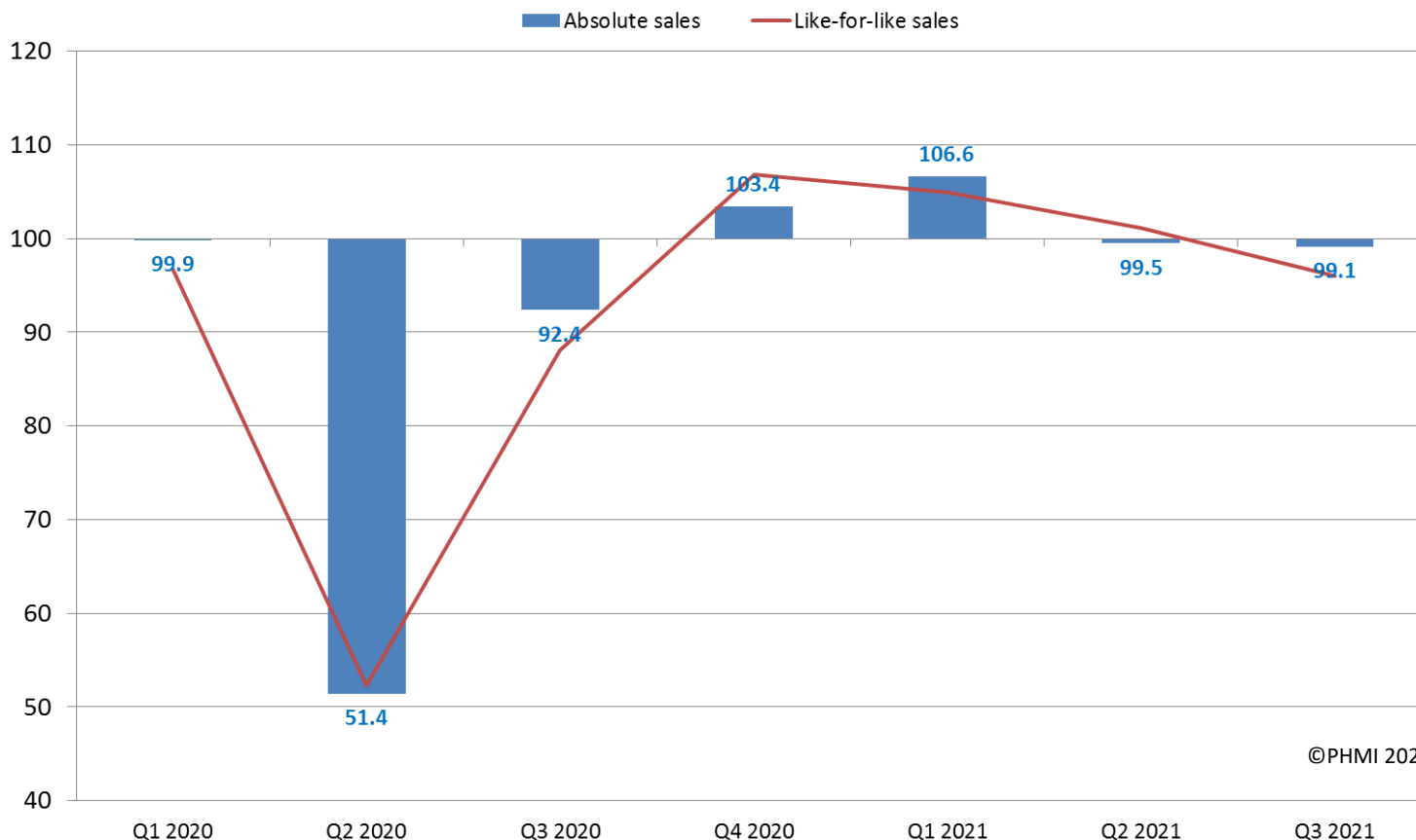
Quarterly: Index

Absolute sales index and like-for-like sales index*



(Like-for-like sales take trading day differences into account)

Indices: Q1 2020 to Q3 2021



Value figures
shown for Total
sales

*Some merchants temporarily closed branches between March and May 2020 and this will have affected trading day comparisons.

GfK Source: GfK's
Plumbing & Heating
Point of Sale Tracking
Data, Jan 2019 to Sep 2021

Quarterly: Year on Year

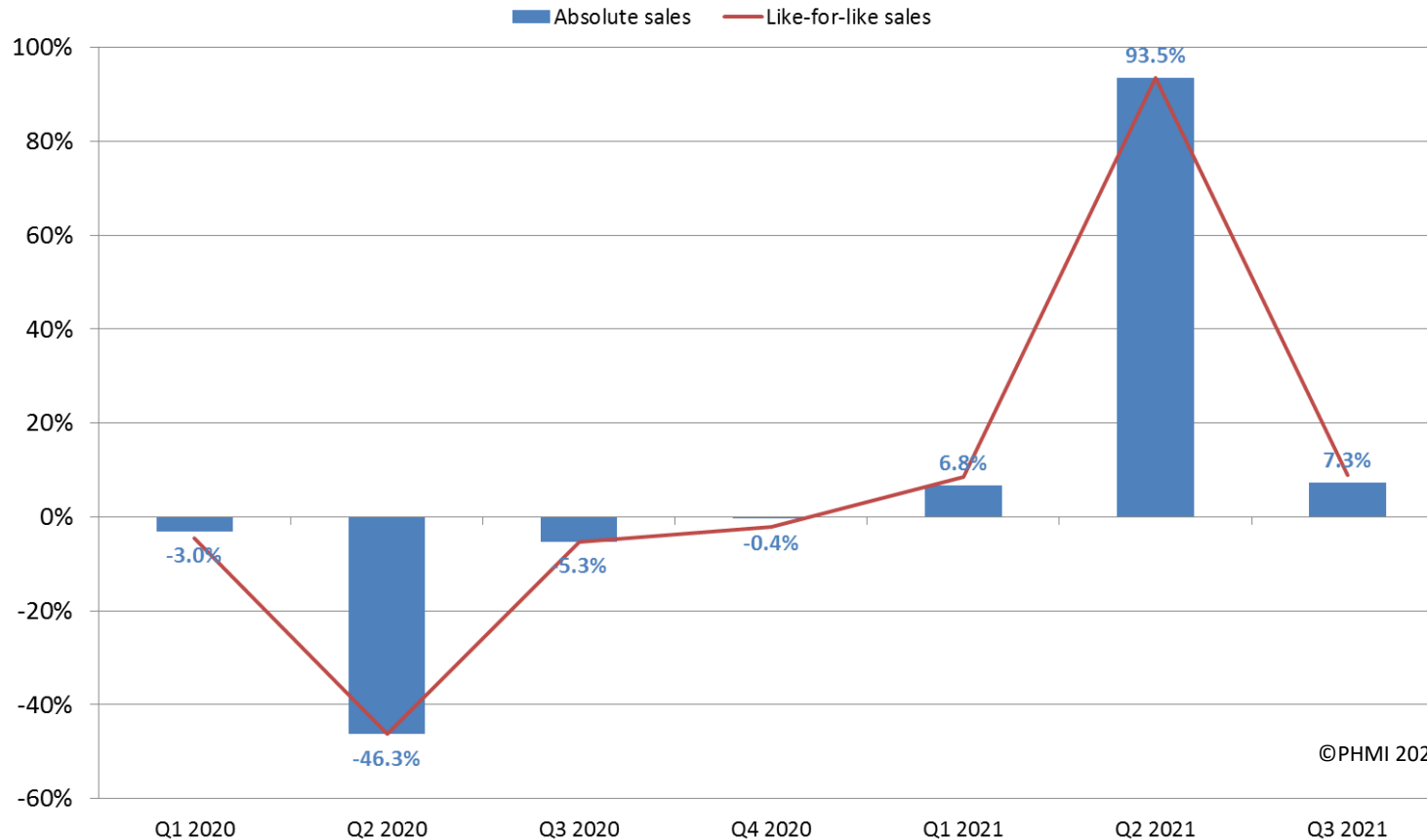
Absolute sales index and like-for-like sales index*

Plumbing & Heating
Merchant Index



(Like-for-like sales take trading day differences into account)

Quarter: year on year



Value figures
shown for Total
sales

© PHMI 2021

*Some merchants temporarily closed branches between March and May 2020 and this will have affected trading day comparisons.

GfK Source: GfK's
Plumbing & Heating
Point of Sale Tracking
Data, Jan 2019 to Sep 2021

Quarterly: Quarter v previous quarter

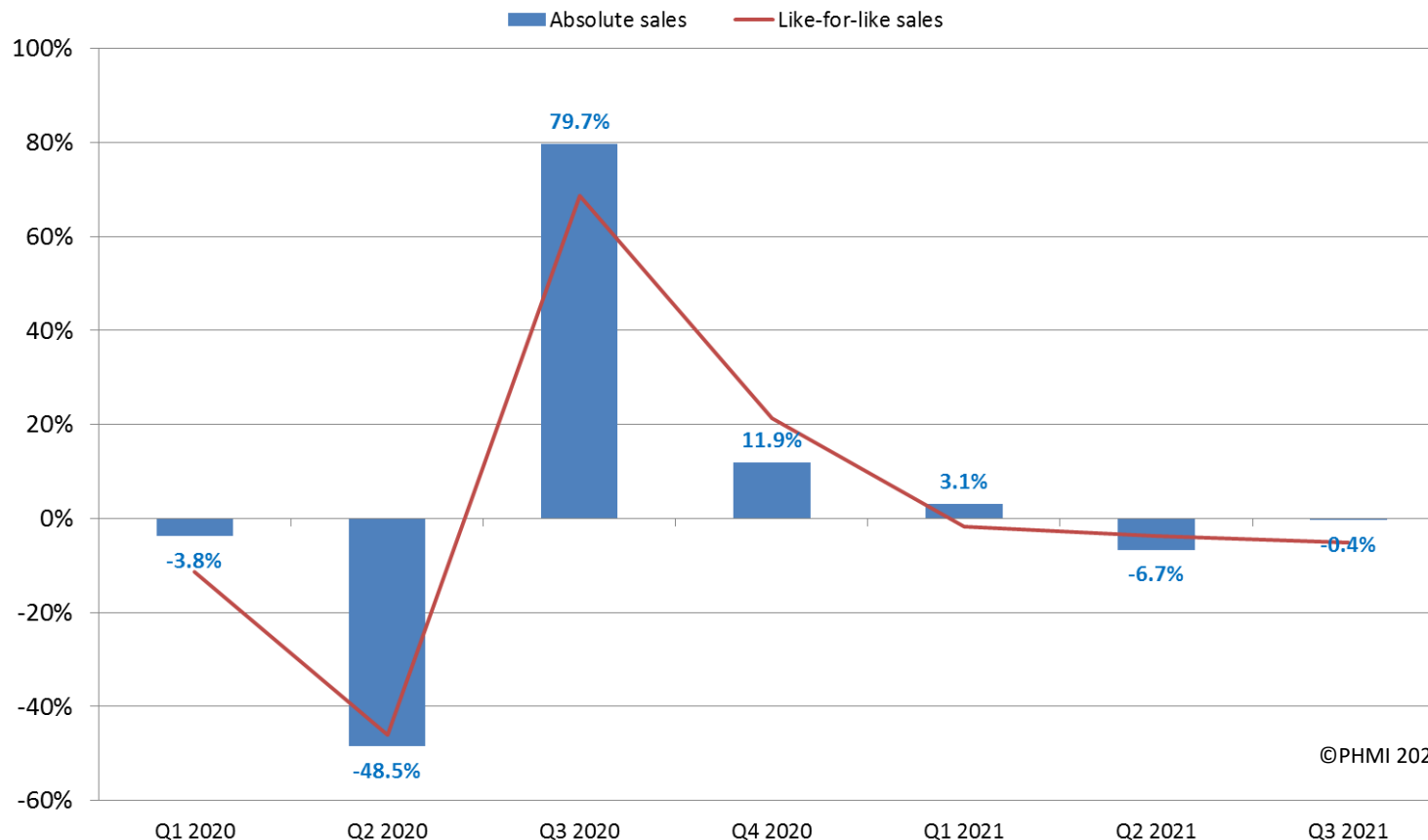
Absolute sales index and like-for-like sales index*

Plumbing & Heating
Merchant Index



(Like-for-like sales take trading day differences into account)

Quarter v previous quarter



Value figures
shown for Total
sales

©PHMI 2021

*Some merchants temporarily closed branches between March and May 2020 and this will have affected trading day comparisons.

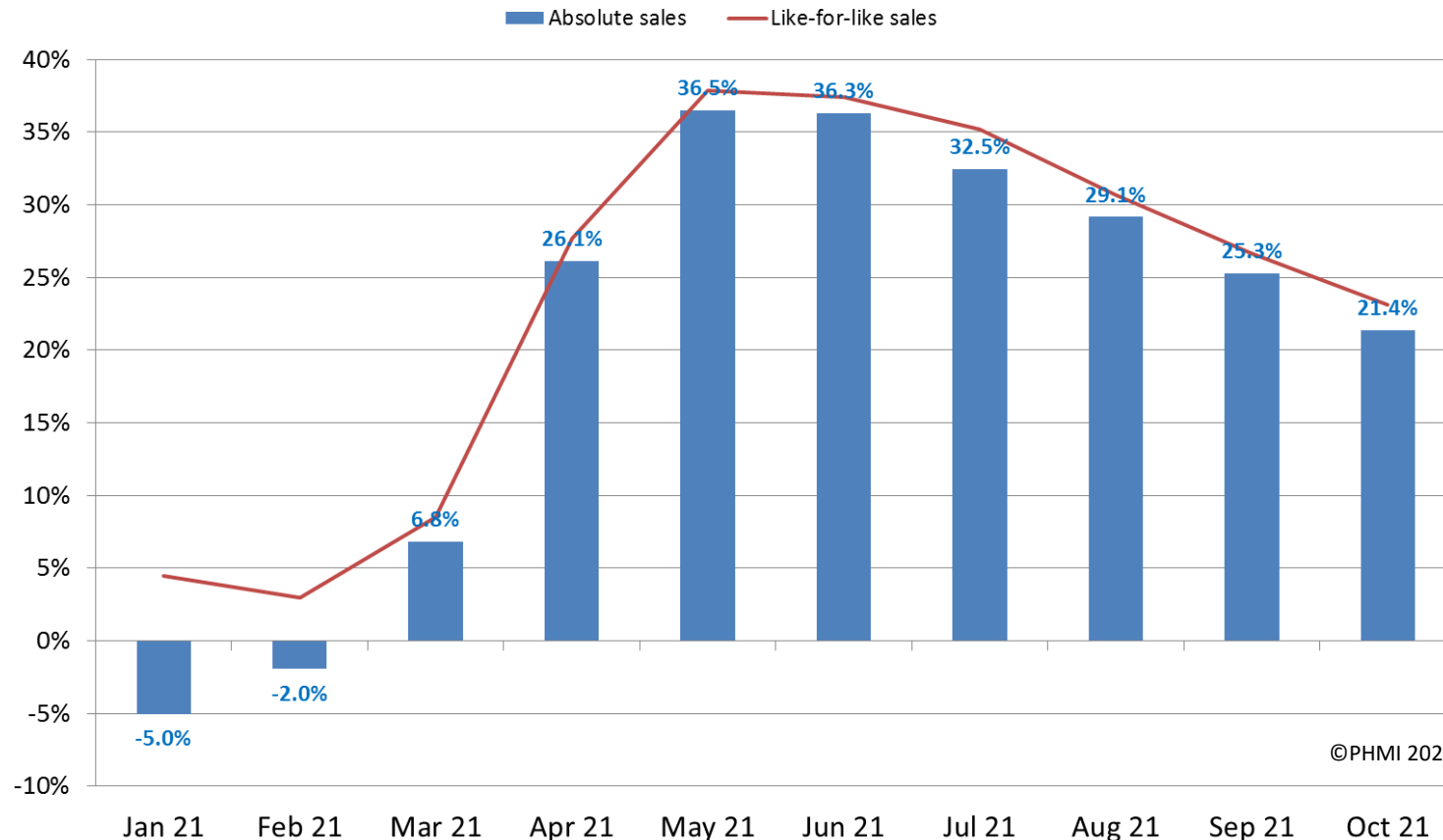
Source: GfK's
Plumbing & Heating
Point of Sale Tracking
Data, Jan 2019 to Sep 2021

Year To Date: Year on year

Last 10 months absolute sales index and like-for-like sales index*

(Like-for-like sales take trading day differences into account)

Cumulative year to date: Jan 21 to Oct 21 v last year



Value figures
shown for Total
sales

*Some merchants temporarily closed branches between March and May 2020 and this will have affected trading day comparisons.

 Source: GfK's
Plumbing & Heating
Point of Sale Tracking
Data, Jan 2019 to Oct 2021

Year To Date: 2021 v 2019

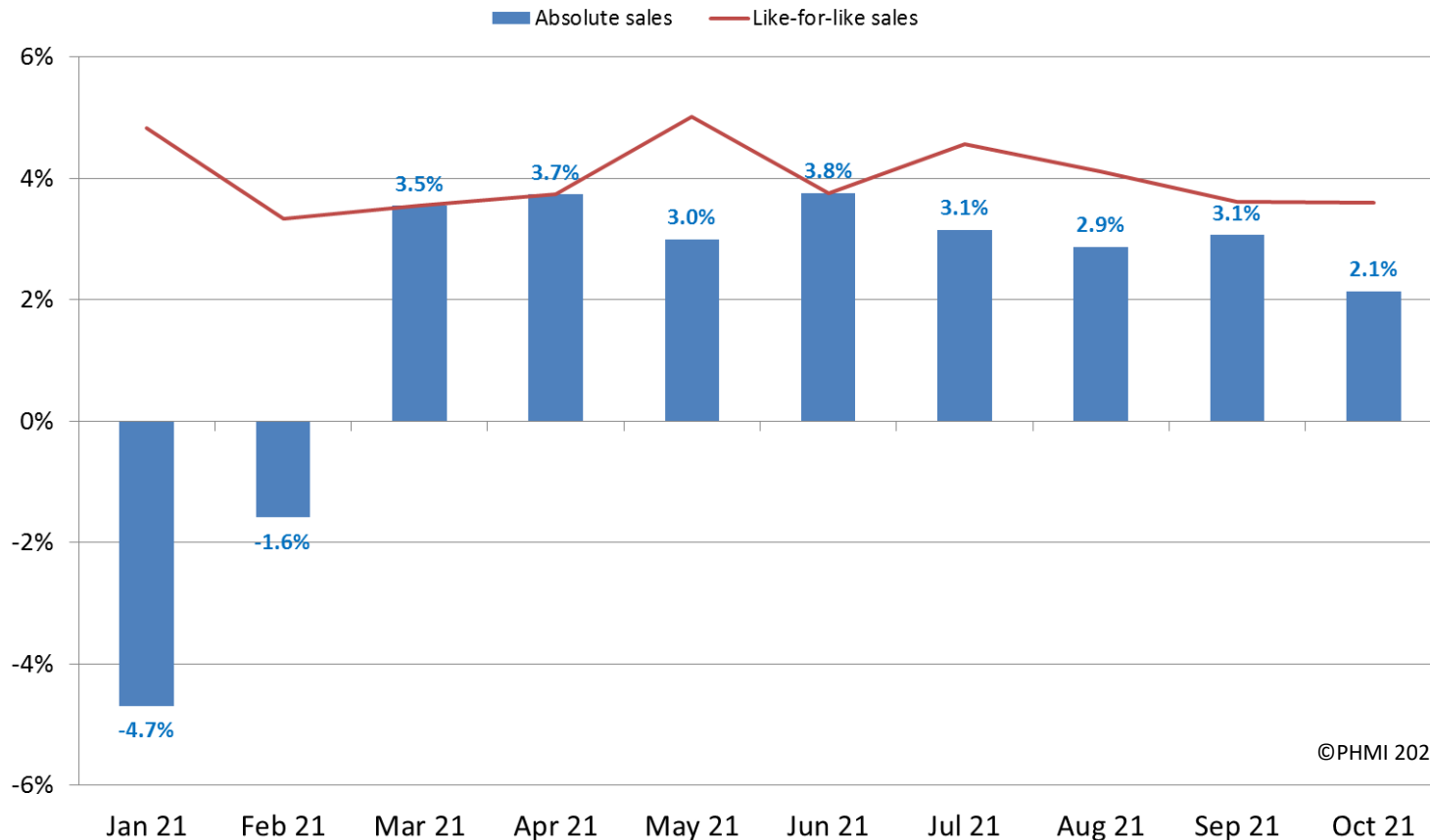
Last 10 months absolute sales index and like-for-like sales index*

Plumbing & Heating
Merchant Index



(Like-for-like sales take trading day differences into account)

Cumulative year to date: 2-year comparison



Value figures
shown for Total
sales

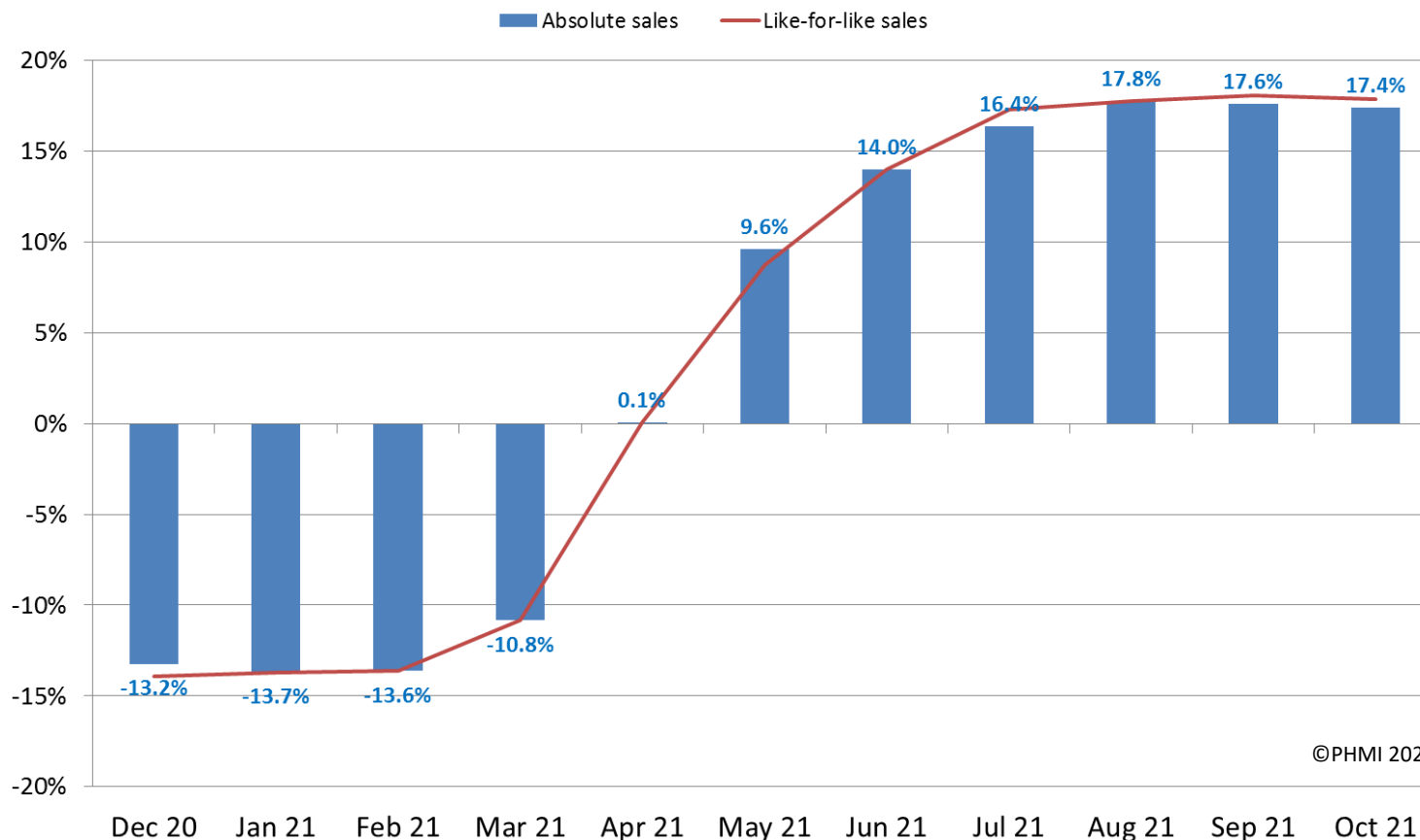
GfK Source: GfK's
Plumbing & Heating
Point of Sale Tracking
Data, Jan 2019 to Oct 2021

Last 12 months: Year on year

Absolute sales index and like-for-like sales index*

(Like-for-like sales take trading day differences into account)

Rolling 12 months v previous 12 months



Value figures
shown for Total
sales

©PHMI 2021

*Some merchants temporarily closed branches between March and May 2020 and this will have affected trading day comparisons.

 Source: GfK's
Plumbing & Heating
Point of Sale Tracking
Data, Jan 2019 to Oct 2021

PHMI Trading Days

Monthly

Index: 20.8

2020											
Jan 22	Feb 20	Mar* 22	Apr* 20	May* 19	Jun 22	Jul 23	Aug 20	Sep 22	Oct 22	Nov 21	Dec 17
2021											
Jan 20	Feb 20	Mar 23	Apr 20	May 19	Jun 22	Jul 21	Aug 21	Sep 22	Oct 21	Nov	Dec

Quarterly

Index: 62.3

2020			
Q1 64	Q2 61	Q3 65	Q4 60
2021			
Q1 63	Q2 61	Q3 64	Q4

Half Year

2020	
H1 125	H2 125
2021	
H1 124	H2

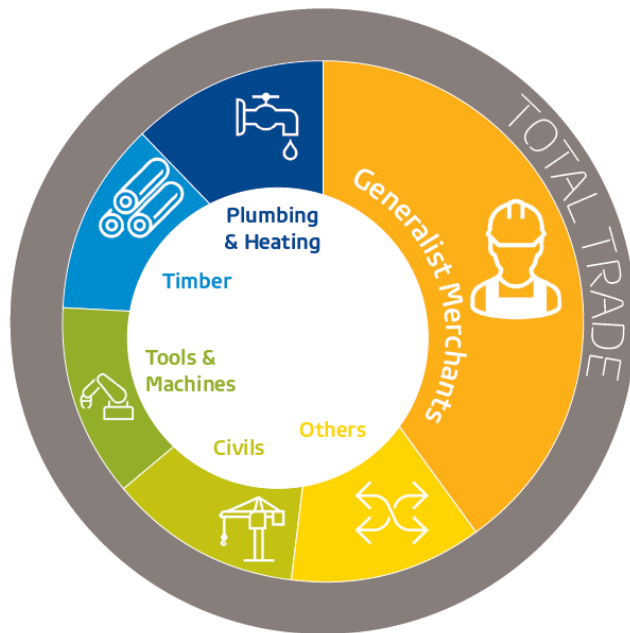
Full Year

2020
250
2021

*Due to the Covid-19 pandemic, some merchants temporarily closed branches in the period March to May 2020, hence their trading days may have differed from the standard numbers shown above.

Plumbing & Heating channel definition and merchants

Plumbing & Heating Merchant Index



Plumbing Specialists

Plumbing & Hardware Specialists are small outlets handling nails, hardware products, pipes, ironware, paint, faucets, sanitary products, bathroom accessories, ceramic tiles and heating equipment such as boilers, radiators & heating controls.

Their main turnover is generated with product groups such as installation, paint & plumbing/hardware product groups (e.g. nails, saws, scissors, keys).

Plumbing Merchants

Large outlets handling nails, hardware products, pipes, ironware, paint, faucets, sanitary products, bathroom accessories & kitchen, bathroom furniture, bath tubs and heating equipment such as boilers, radiators & heating controls. Compared with Plumbing Specialists they are bigger & generate a higher turnover.

Their main turnover is generated with bath/kitchen faucets, sanitary & complementary products, bathroom accessories, tiles and bath tubs and bathroom furniture.

Turnover is generated with professional end users (B2B) as well as private end users (B2C).

Merchant partners include:



Plumbing Trade Supplies



Contacting PHMI

PHMI Experts

Plumbing & Heating brands who are interested in becoming PHMI Experts and speaking for their markets and building their brands should contact Toby Aiken or Ralph Sutcliffe:



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More data available

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